



9675 West 76th Street, Suite 200
Eden Prairie, MN 55344
p 952.949.3700 f 952.949.6000
w avisystems.com

3-25-2020

Re: Notice of Critical Infrastructure Operations

To Our Valued Customers of AVI Systems, Magenium Solutions, and Dascom Systems (“our Companies”):

Our country faces the difficult challenge of responding to the coronavirus (COVID-19) pandemic and the impact it is having on our nation and the world. Our Companies has decided, at this time, to continue its operations in fulfilling the essential nature of our business, following the current guidance from government and local health authorities.

During the coronavirus outbreak, AVI Systems is focused on the safety and well-being of our employees, who are vitally important to support our customers and their critical business. AVI Systems is also focused on the safety and continued service of our customers, who are all part of our Nation’s critical infrastructure.

AVI Systems and its employees are part of our Nation’s Essential Critical Infrastructure Workforce, as defined in guidance issued by the U.S. Department of Homeland Security, Cybersecurity & Infrastructure Security Agency on March 19, 2020. Given this duty, we have instituted preventative and precautionary actions to ensure AVI Systems’ business continuity, while ensuring the health and safety of our valuable employees.

The business continuity of our customers is a key priority. We intend to minimize service disruptions consistent with the safety of our employees. AVI Systems seeks to provide the level of quality, responsiveness and support that our customers have come to expect.

Restrictions on gatherings, cross-border movements and other measures present challenges to businesses. AVI Systems will adapt as best as possible to this new working environment while serving our customers.

Should you have any questions regarding this letter, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeff Stoebner', written in a cursive style.

Jeff Stoebner, CEO

jeff.stoebner@avisystems.com, 952-949-6036

AVI Systems, Inc., Magenium Solutions, Dascom Systems